

## IF HAVING ISSUES ACCESSING PARENT E-FORMS OR ABSENCE REPORT

Here are a few helpful tips to help try to access our school forms.

- ★ Try using a different web browser than what you have already used.
  - ie. Mozilla Firefox, Internet Explorer, Apple Safari or Google Chrome.
  
- ★ Web browsers have a tendency of "caching" or storing the last visited page, the browser could have cached version of the page which failed to load
  - Try clearing the cache, see the following link:  
<http://www.refreshyourcache.com/en/home/>
  
- ★ It could be the browser trust settings.
  - Add sd43.bc.ca to the trusted sites in Internet Explorer
  - How to Add a Website to Trusted Sites: 15 Steps (with Pictures)  
<http://www.wikihow.com/Add-a-Website-to-Trusted-Sites>

If the above steps do not help in accessing our Parent eForms or our Absence Report forms, please contact the school by emailing [081-secretary@sd43.bc.ca](mailto:081-secretary@sd43.bc.ca), or by calling 604-931-3574.